

LOC Questions and Clarifications Memorandum

To: Solicited Vendors for Letter of Configuration (LOC) Number 42075, dated July 14, 2015 for the Mississippi Division of Medicaid (MDOM)

From: Craig P. Orgeron, Ph.D.

Date: July 29, 2015

Subject: Responses to Questions Submitted and Clarifications to Specifications

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The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question 1: Is there any alternative permitted to be bid, such as DataProtector, for this bid other than NetBackup?

Response: **No. MDOM's current backup system is Symantec NetBackup. The new request will keep the backup system standardized across disaster recovery sites.**

Question 2: Will this bid require Rack, hardware testing, initial setup and patch only services?

Response: **No. DOM needs no services with this procurement.**

Question 3: Custom deployment? (With the intention to deploy the 5230 appliance in DR are any of the following services or scope applicable):

Response: **See response to Question 2.**

Question 4: Are we replicating to this appliance from a MSDP source?

Response: **Not relevant. See response to Question 2.**

Question 5: Will AIR be configured for a new domain or will this be a media server in existing domain?

Response: Not relevant. See response to Question 2.

Question 6: Modifying SLPs in production to support deduplication targets and replication?

Response: Not relevant. See response to Question 2.

Question 7: Quantity in scope?

Response: Not relevant. See response to Question 2.

Question 8: Will the Replication Director for NAS Snapshots be part of the SLP?

Response: Not relevant. See response to Question 2.

Question 9: DR Site Workload – will new policy types be backed up in DR and if so how many, type and will they be replicated back to the production datacenter I.e QTY Exchange, Sharepoint, standard, windows, Vmware, Oracle, SQL, NDMP, Snapshots, SAN clients, and etc.)?

Response: Not relevant. See response to Question 2.

Question 10: Tape Vaulting – how many tape devices will be zoned to this media server?

Response: Not relevant. See response to Question 2.

Question 11: VMWare – Will VMWare recovery be part of the recovery plan?

Response: Not relevant. See response to Question 2.

Question 12: If so will Fiber channel or NFS be utilized to restore?

Response: Not relevant. See response to Question 2.

Question 13: Will Instant recovery option be considered?

Response: Not relevant. See response to Question 2.

Question 14: P2V BMR option included?

Response: Not relevant. See response to Question 2.

Question 15: Is OpsCenter used? If not, it is advisable to implement in particular if AIR and remote domains are the DR architecture. Do we need to configure OpsCenter?

Response: Not relevant. See response to Question 2.

Question 16: Will recovery processes be in scope and to what level?

Response: Not relevant. See response to Question 2.

Question 17: As Built, Run Book, and (or) validation testing (dry run)?

Response: Not relevant. See response to Question 2.

Question 18: Can configuration changes be made in production or is there a rigid QA/QC/Test/Run type environments that need to be built, tested and orchestrated?

Response: Not relevant. See response to Question 2.

LOC responses are due Monday, August 10, 2015, at 3:00 p.m. (Central Time). If you have any questions concerning the information above or if we can be of further assistance, please contact Jill Chastant at 601-432-8214 or via email at jill.chastant@its.ms.gov.

cc: ITS Project File Number 42075